

Warehouse Denials: This measures the number of MROs that are rejected at the SARSS-level because items are physically lost or not in their proper location. This represents a real loss versus one on paper. In assessing this metric, inventory accuracy and location surveys will be monitored.

Standard/Goal: DA goal of 1 percent or less.

R&A approach: Initially track this at MACOM level. If standard is not met, track at RIC level, analyze cause and report findings to MACOM SSF representative.

Proponent: DALO-SSF